



**TOWN OF PELHAM  
PUBLIC LIBRARY**

# BOOKS ON WHEELS

If you would like to receive the Books on Wheels home delivery service or Homebound Access Card please call the library at 905-892-6443 or fill out the application form below.

A staff person will contact you to confirm information and start service.

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Reason Service Needed: \_\_\_\_\_  
\_\_\_\_\_

I understand that by signing this agreement that I authorize the Town of Pelham Public Library or an authorized individual of my choosing to choose and check out library materials on my behalf and that I am responsible for any damage to or loss of borrowed items.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Mail to:** Books on Wheels  
Town of Pelham Public Library  
43 Pelham Town Square, Box 830  
Fonthill, ON. L0S 1E0



**Unable to get to the library?  
Let us bring the library to you!**

**Fonthill Branch**  
Fonthill (905) 892-6443  
Fax (905) 892-3392

**Fenwick Branch**  
Maple Acre  
(905) 892-5226

<http://www.pelhamlibrary.on.ca>

## **How the Service Works**

**There are two services available:**

### **1. Books on Wheels-Personal Delivery Service**

- Library staff will select materials based on your individual request or reading preference. At a mutually agreeable time, a volunteer will deliver those items every four weeks to your home or place of residence. If feasible, volunteers may deliver up to two times a month. The Library will retain a profile of your reading interests and materials borrowed to ensure service satisfaction. This information will be collected under the Municipal Freedom of Information and Protection of Privacy Act and will only be used for the purpose of providing the home delivery service

### **2. Homebound Access Card**

- An authorized individual can take out books on behalf of a homebound person and receive the special lending privileges. Residents may actually hold two types of library cards.

## **Who is Eligible?**

**The following individuals may qualify for the library delivery program:**

- Seniors and adults with disabilities who are homebound due to frailty or any type of disability
- Individuals who are convalescing, or suffering from an illness or injury, long term or short term (short term must be longer than the borrowing period)
- Persons with mobility issues

**If already a library patron, you must be in good standing with the library before Books on Wheels Service commences.**

## **Services and Privileges**

**Materials for loan include:**

- Regular and large print books
- Paperbacks
- Audiobooks and Playaways
- CDs, VHS tapes and DVDs older than 6 months

**Current bestsellers, new DVDs, magazines and any materials of the seven-day loan category are excluded**

## **Borrowing Period**

Due to the special nature of the service, fines are waived for homebound users; however they are responsible for any loss or damages to the materials borrowed. The borrowing period for all materials is 4 weeks.

## **Volunteers**

Volunteers for this service are to deliver library materials only. This is not a service to pick up mail, prescriptions or socialize. If the volunteer and library service subscriber enjoy a prior relationship, a long visit should be done other than part of a library delivery.